

Technology Operation and Support Products

These products provide operation and support for technology infrastructures. They are suitable for use in the electronics or computer sector.



Product Overview

Integrated OSS/BSS/MSS Solutions

This comprehensive suite of operation and support products offers mature, integrated solutions across OSS, BSS, and MSS domains. Designed for telecommunications and enterprise environments, the system supports complex network management, billing, and business intelligence needs. With a proven track record in large-scale deployments, these tools help organizations optimize resources, improve customer service, and streamline internal management processes.

Market Performance

Mobile Network Management Market Share

70 %

China Mobile Market Share

60 %

China Unicom Market Share

Core Capabilities

BSS Product Modules

- Integrated Customer Service System
- Billing & Accounting System
- Integrated Settlement System
- VIP Management System

MSS & BI Modules

- Finance Integrated Analysis System
- HR Management System
- Enterprise Information Portals
- Management Cockpit
- Customer Relationship Management
- Enterprise Management

OSS Product Modules

Mobile/Fixed Networks, GSM/CDMA, Switching/Transmission/Accessing, 2G/3G Support, Static Resource Management, PHS Network Management, EOMS, Data Network Management

Deployment Scope

Deployment Coverage

System Type	Key Achievement
Static Resource Management	Deployed across all 31 provinces
VIP Management System	Deployed in 10 provinces